SSA V Appendix 10: Third party's terms and conditions for the maintenance of the third party's software

Any third party's terms and conditions for the maintenance of third-party software (for example, the software producer's standard maintenance agreement if all or parts of the software that is going to be maintained is delivered by others other than the Contractor) shall be included here in Appendix 10.

The clause in the Agreement which refers to Appendix 10:

The Agreement, clause 2.2.5 Defect management

Any maintenance conditions agreed between the Contractor and the software producer shall be appended here by the Contractor.

Any maintenance conditions agreed between the Customer and the software producer shall be appended here by the Customer.