

Appendix 3A				
Metadata Well response form 1. Minimum (M and M+) requirements				
Bidders's response to be given in the cells with this colour. See also instructions in Appendix 1 Chapter 4.				
No	Requirement	Max length (pages)	Type (M/D/E)	Complied
5 Requirements to the software solution				
5.1 General/overall requirements				
1	The offered solution MUST support UNICODE as a character set. Please DESCRIBE how, including any limitations.	0.25	M+	YES/NO
2	The offered solution MUST be able to handle large volumes of data, and also be scalable. Please DESCRIBE any limitations.	0.25	M+	YES/NO
3	The offered solution MUST be able to provide access control to the data in the Metadata Well, governing both access via API and direct use (via user interface).		M	YES/NO
4	The contractor MUST be able to provide a procedure for users to request and be granted access to the Metadata Well. Access criteria and user categorizations MUST be defined in collaboration with the national library.		M	YES/NO
5	The offered solution MUST be able to mint and manage IRIs according to syntax defined by the national library.		M	YES/NO
6	The metadata model in the offered solution MUST be aligned with the RDA/LRM model.		M	YES/NO
7	The offered solution MUST include a fully web-based user interface with search facilities.		M	YES/NO
5.2 Interoperability requirements				
14	The offered solution MUST be able to provide an API suite with full CRUD metadata functionality.		M	YES/NO
15	The offered solution MUST support OAI-PMH (including set handling).		M	YES/NO

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No	Requirement	Max length (pages)	Type (M/D/E)	Complied
5.3 Data import and export				
21	The offered solution MUST be able to deliver metadata as both MARC21 and as linked data according to RDA/LRM.		M	YES/NO
22	The offered solution MUST be able to import MARC21 records as well as linked data encoded in RDA/LRM.		M	YES/NO
5.4 Metadata management				
33	The offered solution MUST include facilities for editing metadata in the form of linked data.		M	YES/NO
34	The offered solution MUST include facilities for registering bibliographic data according to RDA/LRM.		M	YES/NO
5.4.1 Metadata management - authority control				
48	The offered solution MUST be able to interact with the Norwegian Authority File: Persons and Corporate Bodies (BARE) and the vocabularies in nbvok, as authority sources.		M	YES/NO
6 Requirements to implementation and services				
6.1 Implementation				
63	The offered solution MUST be provided as Software as a Service, and the contractor MUST take full responsibility for hosting, operating and maintaining the solution.		M	YES/NO
64	The contractor MUST assume responsibility for bringing the offered solution up to production level, including setup and configuration, ingest of the baseline dataset, as well as setting up the regular data ingest from the main metadata supplier.		M	YES/NO
6.2 Maintenance and data management				
69	The contractor MUST have a reliable plan for data backup and disaster recovery, to prevent data loss in case of a disaster or system failure. Please DESCRIBE.	0.5	M+	YES/NO
70	The contractor MUST perform basic data management in the offered solution, that is, generally over-looking the data and ensuring data consistency.		M	YES/NO

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No	Requirement	Max length (pages)	Type (M/D/E)	Complied
71	The data in the Metadata Well (metadata as well as user data) MUST be processed and stored within EU/EEA and in accordance with applicable Norwegian and EU legislation.		M	YES/NO
72	The contractor MUST agree not to access or use data about users of the system for other purposes than delivering the agreed-upon services, without prior consent from the national library.		M	YES/NO
6.3 Supporting users				
79	The contractor MUST be able to provide support concerning all parts of the offered solution Please DESCRIBE the support system that will be available.	0.5	M+	YES/NO