



## **Broadcast Control System (BCS)**

### **NRK 2023-1264**

SSA-V Appendix 3 – Software and/or equipment to be maintained

[Contractor name]

[Contractor logo]

Norwegian Broadcasting Corporation Ltd. (NRK)

Bjørnstjerne Bjørnsons plass 1

N-0340 OSLO, Norway

Switchboard: +47 23 04 70 00

Website: [www.nrk.no](http://www.nrk.no)

Norwegian Business Registration NO976 390 512

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## 1 INTRODUCTION

The Customer shall in this Appendix describe the software and/or equipment that will be maintained under the Agreement.

The Customer shall describe the technical platform and other infrastructure that is relevant for the software and/or equipment that shall be maintained and supported.

The Customer shall describe the sort of access opportunities the Customer has in respect of software or equipment that is the subject of maintenance in connection with error rectification, upgrading, etc.

If relevant, the Customer shall describe maintenance windows, routines for the upgrading, etc. of infrastructure, technical platform and otherwise that is of importance for the software and/or equipment that shall be maintained.

Text inserted by the Contractor should be marked with blue font.

**Note:** the remaining descriptions of this Appendix will be clarified during the negotiation phase.

## 2 THE SCOPE OF THE MAINTENANCE SERVICE (CLAUSE 2.2.1)

The Contractor is to specify hardware, software and APIs that is subject to maintenance and support under this Agreement.

### 2.1 Hardware

#	Item	Item number	Purpose	Number of units
1	[Item]	[Item number]	[Purpose]	[Number of units]
2	[Item]	[Item number]	[Purpose]	[Number of units]
3	[Item]	[Item number]	[Purpose]	[Number of units]
4	[Item]	[Item number]	[Purpose]	[Number of units]

### 2.2 Software

#	Item	Version number	Purpose	Number of units
1	[Item]	[Version number]	[Purpose]	[Number of units]
2	[Item]	[Version number]	[Purpose]	[Number of units]
3	[Item]	[Version number]	[Purpose]	[Number of units]
4	[Item]	[Version number]	[Purpose]	[Number of units]

## 2.3 API

#	API	Version number
1	[API]	[Version number]
2	[API]	[Version number]
3	[API]	[Version number]
4	[API]	[Version number]

## 3 OTHER RELEVANT INFORMATION

Contractor's response: