

Maintenance Agreement

Agreement governing the maintenance and servicing of software and equipment

The Norwegian Government's Standard
Terms and Conditions for IT Procurement
SSA-V

Tender for delivery of Unit Dose Dispensing
and Packaging Machine for the Hospital
Pharmacies Enterprise – South Eastern
Norway

V Appendix 9: Changes subsequent to the
conclusion of the Agreement

Customer: Sykehusapotekene HF

Contractor: <Contractor name>

Case number: 2019/0009



This appendix shall not be completed by the Contractor upon submission of proposal.



1. Changes subsequent to the conclusion of the Agreement

Changes to the deliverables subsequent to the conclusion of the Agreement shall be made in accordance with the provisions in chapter 3 and in writing. The Contractor shall maintain a continuously updated directory of the changes that make up this Appendix.

2. The Agreement, clause 2.2.10 Additional services

Additional services that are ordered must be registered in the changes directory in Appendix 9.

Change directory:

Change no.	Description	Effective date	Archive reference

3. The Agreement, chapter 3 Changes subsequent to the conclusion of the Agreement

The Contractor shall maintain a directory of the changes on an ongoing basis, which directory shall form "V Appendix 9 Changes subsequent to the conclusion of the Agreement", and shall without undue delay provide the Customer with an updated copy thereof. The Customer must maintain its own overview of the change requests it has sent, the change estimates it has received, and the changes order it has issued.